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भारत संचार निगम लिमिटेड
(भारत सरकार का उद्यम)
BHARAT SANCHAR NIGAM LTD.
(A Government of India Enterprises)

अनुपम श्रीवास्तव

अध्यक्ष एवं प्रबन्ध निदेशक

ANUPAM SHRIVASTAVA

Chairman & Managing Director

DO No:- CMD/BSNL/Broadband/2017-18

Date: 25.10.2017

Dear All

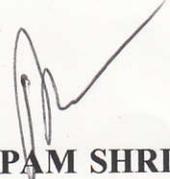
As you are aware, Broadband and FTTH services were affected during last quarter due to certain malware attacks. NOC Bangalore has carried out a detailed analysis of the issue, and it was observed that certain ADSL modems and FTTH ONTs of specific vendor types were affected due to vulnerabilities like continuation of default username and password, WAN side access open, ACLs disabled, VoIP Ports open etc.

In order to prevent the recurrence of such attacks, BBNW NOC has issued guidelines to Circles / SSAs detailing the procedure to be followed while configuring the CPEs and to rectify the faults in the affected CPEs. It is needless to say that these guidelines have to be followed scrupulously. You may please ensure that all new Broadband / FTTH connections are provided with adherence to such security guidelines. This should be made, also whenever BSNL staff is visiting customer premises as a part of check list, they should ensure that guidelines are adhered to.

Further, the list of Botnet affected customers is being published by BBNW Cell regularly on intranet. Suitable timely action to attend to such affected customers should be taken by your office.

As security of the network is very crucial, all necessary precautions may be taken by field units in this regard.

With best wishes.


(ANUPAM SHRIVASTAVA)

**All Chief General Managers
Circles/ Units BSNL**